



# Out of Hours (OOH) Care An update

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# Historical Perspective

- The Big Ones
- Paradigm Shifts
- Impact on Profession
- Mass Medicalisation of Society
- End of Paternalism
- Secondary to Primary switch

# How it was (pre October 2004)

- 24/7 365 days
- Solutions
- Problems

# Why Change it?

- Work Patterns
- Skill Mix (the most appropriate person at the time)
- Changing expectations of patients
- Changing expectations of doctors

# How it is (and it has been since Oct 2004)

- Statutory Obligation of PCT to commission OOH care
- BEMs (BPCCC/PCEC)

# How it Works

- Telephone Triage
- Paulton and Bath
- Visiting
- DN's

# Advantages

- It works
- Excellent and more appropriate facilities
- Drivers/Security
- GP qol

# Disadvantages

- Access
- A&E
- Cost
- Notes

# Changes Likely

- ECP's
- GP remuneration
- Overnight



Only one thing is certain



Further changes

# Questions & Discussion

The background of the slide is a deep blue gradient with a subtle, repeating pattern of water ripples. The text "Questions & Discussion" is centered in the upper portion of the slide in a white, sans-serif font with a thin black outline.